Marc
SYSTEMS

Company
Profile

Mission

Established to provide premium IT Systems solution and support services to people and businesses throughout Africa that enables them to realize their full potential

Vision

To be the leading IT systems Support provider in Africa.

Values

Always meeting client needs with quality and professionalism through not only providing IT solutions but rather focus on providing business solutions, because we understand customer needs.

Services

To address the demand of different IT requirements, we have formed the following Strategic Business
Units within our company:

1. E-commerce Business Unit
2. System Business Unit
3. Network Business Unit
4. Technical Assistance Centre
5. Education Service

System Business Unit

➜ Our Systems Business Unit help you to design and implement the best technology that meets your business requirements.

➜ Our approach couples talent, experience and expertise of High-end servers with a methodology to deliver these high-end system solutions to your Organization.

➜ We follow the following cornerstones to meet your Requirements.
- Recognize business needs
- Systems Architecture
- Systems Deployment
- Operations & Support

Technical Support Centre

We offer maintenance services for the following:

- Operating Systems
- Databases
- Networking Devices
- IT Applications
- Cyber Security Systems
- Personal Computers
- Servers

Education Services

- We offer training on various ICT solutions. Our trainings are hands on.
- For products we deliver we offer customer handover training
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Area of Expertise

- Databases
- Virtualization
- Email management
- Storage and Backup
- Data Replication
- Disaster Recovery
- Data Consolidation
- Networking Solutions
- Computer Platforms
- Operating Systems
- Security Solutions
- Middleware
- Cyber Security Solutions
- ntrusion Detection
- Network Penetration Testing

What makes us unique?

- We have a pool of qualified, certified & experienced engineers
- We are experts in design configuration, supply & commissioning of systems, both hardware, software, OS & databases
- We offer free consultancy on data center designs
- We offer hands on trainings on systems we implement (hardware, OS & databases)
- We offer Service Level Agreements to achieve 99% uptime
- We offer 24/7 IT support
- We also offer customer tailored trainings depending on client needs

Customer Benefits

- 24/7 online response
- Offers 99% uptime
- Quarterly scheduled maintenance
- Reports on every intervention
- Year-end reports on jobs done

Our Clients

- Tapita Construction Company

- Chisapi Private Schools

- Assemblies Of God Press

- Malawi Assemblies Of God

- Dream Centre International Assembly

- Paramount Construction

- Paramount Auto Parts

- Kanjedza First Assembly

- Blantyre Baptist Academy

- Zomba Devine Oasis Assembly Church

- Chirimba International Visionary Assembly Church

Thank You

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